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Welcome to our latest newsletter. It's been an interesting few months since our last. The weather has certainly given us a lot to talk about with snow days followed by glorious sunshine. Here at Healthwatch Telford & Wrekin we were successful in renewing our contract, an early Christmas present that we were delighted to announce in the <a href="Shropshire Star">Shropshire Star</a> along with an invitation to people seeking to volunteer with us. We are delighted to welcome so many new faces to Healthwatch! A huge thank you as well to our current volunteers who have helped us with reports, visited hospitals and care homes, and represented us at local groups.

From all the team



# **Our News**

#### Welcome Mel!

Mel Ward, our latest addition, has joined us as Business Support and Communications Officer. We would like to give her a big welcome and invite you all to drop into the office between 9am and 3pm to say Hi.

#### Welcome David!

David Brown joined us in February as a Board Member. Many of you will have already met him out and about. We want to also give him a warm welcome!

## Congratulations Aislinn!

We are very proud to announce that our Research and Information Manager is now Dr Aislinn! She has successfully completed her PhD in Digital Mental Health.

## Public Board Meeting April 25 @ 6pm

Our Public Board Meeting will be held in Dawley Social Club on April 25 at 6pm. We hope to have some very special guest speakers. All are welcome and we look forward to seing you there.

# What we've done

#### Healthy Relationships Report

In January we published our latest YOUTH survey to a fantastic reception. With over 4700 responses from young people in Telford & Wrekin we hope that the insights can help local people and commissioners to provide services that can guide and support young people. Featured in the <a href="Shropshire Star">Shropshire Star</a> and commended by the Department for Education, this <a href="report">report</a> is available online.

## **Enter & View Report**

Our latest Enter and View report came about through two visits to Bennett House, a local care home. Read the report to see what we found and make sure to share your own experiences on our Feedback Centre. We would like to thank all those who helped us with the report.

# Read the Report

## Pharmacy Needs Assessment 2018

Our feedback was sought for the latest Pharmacy Needs Assessment. We publicised the consultation, seeking feedback from the population of Telford and Wrekin. Views were summarised and included in the assessment – these will be published once it has been approved.

## Read about the consultation

# **Local News**

#### Treasured Memories Dementia Cafe

Janet recently started a dementia cafe that will be meeting every month with a selection of different organisations attending and sharing information including practical tips for those living well with and affected by dementia. Family and friends are welcome!

# Read the Story

# Shropshire Telford and Wrekin Maternity Voices Partnership Group

The Shropshire Telford and Wrekin Maternity Voices Partnership Group is looking for local people who have children as well as those who are expecting

or planning a family to get involved and help shape the future of local services. Contact maternity.voices@nhs.net for more information or join them on Facebook.

## SaTH have appointed a new Chief Operating Officer and Chair

On the January 9 the Shrewsbury and Telford Hospital NHS Trust appointed Nigel Lee as the new Chief Operating Officer. This was followed by the appointment January 18 of Mr Ben Reid OBE as Chair.

## **Local Views**

## **Volunteer Meetings**

For those interested in joining our engagement or research and information committees we ask you to contact either Paul or Lucky (engagement) or Alslinn (research and information) for information about what they are and any upcoming dates.



Contact Us

## Telford & Wrekin 0-25 Emotional Health & Wellbeing Service

We are currently seeking feedback about local children and young people's emotional health and wellbeing services. These include online counselling platform Kooth, drop in service BEAM, and CAMHS. If you or someone you know have experience of these services we would love to hear your story.

# Share Your Story

#### Local GP Roadshow

Over the next few weeks you might see us out and about at your local GP service. Please come over and say hello! We would love to hear your feedback

and if you don't see us please do share through our website. You can also see what other people have to say about your local service through the link below.

# **Local GP Services**

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