

Agenda Item:	
Healthwatch Telford and Wrekin Board Meeting	
Date of meeting:	
Title:	Public Board Minutes
Author:	David Bell and Paul Shirley
For Information	
Executive Summary:	<ul style="list-style-type: none"> Minutes of the last public board meeting, on 30th November 2017
Financial Implications:	None specifically
Equality and Diversity:	None specifically
Public Engagement:	None specifically
Legal Impact:	None specifically
Recommendations:	<ul style="list-style-type: none"> Healthwatch Telford and Wrekin board are recommended to note the contents of this report and approve them for accuracy
Is there a need to consider inclusion in the Corporate Risk Register?	No

Healthwatch Telford & Wrekin

Public Board 30 November 2017 - Meeting Point House

Present:

Gill Stewart (Chair)
Shobha Asar-Paul (Managing Director)
Carolyn Henniker (Board member)
Barry Parnaby (Board member)
David Bell (Board member)
Paul Shirley (Staff)
Aislinn Bergin (Staff)
Lakhvir Hunjan (Staff)
James Russell (Public)
Abdul Tanko (YOUTH Volunteer)

Apologies: None received

Introductions to new team and forward plan:

The Chair, Gill Stewart (GP) welcomed everyone to the Public Board and opened the Public Board meeting.

Shobha Asar-Paul (SA-P) welcomed to her first public board meeting. HWT&W has recently gone through a restructure and the new team is in place, with a Managing Director overseeing the operational side of HWT&W. The new team are:

- Shobha Asar-Paul (Managing Director)
- Aislinn Bergin (Research & Information Manager - 4 days a week),
- Paul Shirley (Health & Social Care Engagement Manager - Monday, Thursday & Fridays) and NHS two days a week
- Lakhvir Hunjan (Health & Social Care Engagement Manager - Tuesday, Wednesday & Fridays) and a Care Navigator with Age UK two days a week

The new team has a significant amount of experience and skills to support HWT&W in the next phase. Our forward plan will include the following values:

- Working in collaborative partnerships with organisations and demonstrating use of resources effectively e.g. recruitment of volunteers, working more closely with CVS.
- Making a difference and ensuring we add value.
- Focusing on Impact, outcomes and feedback
- Review our work so far and learn as we move along
- Effective use of website and social media, e.g. Facebook, Twitter
- A commitment to work with key partners in “deep dive research areas” that make tangible contributions across organisations
- Work with decision- makers to implement recommendations

HWT&W are currently awaiting the tender outcome. Ensuring value for money and project and engagement plans will be very important as we go forward.

The chair of HWT&W to contribute to various boards and meetings, e.g. oversight and scrutiny.

Improving Cancer Outcomes:

Edith Macalister (Telford and Wrekin Clinical Commissioning Group) gave a presentation on improving cancer outcomes. The key points of the presentation are as follows:

- There are approximately over 200 different types of cancers
- Prevention and early diagnosis are very important. 4 out of 10 cancers are preventable through lifestyle changes.
- Improving cancer screening for Prostate and Bowel cancer, but also need to improve the take up of people being screened in Telford and Wrekin. People are still not coming through early enough - need to improve cancer survival. It was agreed to work more broadly - staging, after care
- A lot of work has been undertaken with local council on preventing cancers, e.g. quit smoking, eating healthy, wearing sun cream and reducing weight. However, not much done in schools - this is down to council. GS felt that we need to go into schools sooner to raise the risks early. A radical upgrade in prevention is very important, yet no money available to do so.
- Behaviour change is very hard. Improving colorectal cancer through bowel screening, people are asked to collect six samples of faeces - 68% of people in Newport will collect samples. However, other areas of Telford and Wrekin residents put screening in the bin and not take part.
- A new Australian device to collect faeces for bowel screening made it easier to collect and led to a 10% increase in returns. Also, GP endorsing bowel screening on letters led to 8 -12% uptake on screening.
- Cervical screening amongst 50 + had a poor response nationally, as they feel they do not require screening anymore.
- Consultants/doctors in discussion, collaborative and direct working with each other, through quick access referrals are important in early diagnosis. People with signs and symptoms should have to explain to a receptionist why they want an

appointment. This is still occurring in Telford and Wrekin and HWT&W still receive feedback where this has happened.

- 55% survive cancer for 10 years plus, while 75% survive cancer 20 years plus. However, people don't just want to survive they want to "Thrive" and have a good quality life. It is recognised how specific charities can help people living and recovering from cancer.

Healthy Relationship Report 2017:

Abdul Tango (YOUTH volunteer) presented the results to the healthy relationship survey. AT is a student at Telford College (Formerly TCAT). The report was recommended to board by Carolyn Henniker (CH) and seconded by Barry Parnaby and approved.

Telford and Wrekin Council used our last CAMHS report to get more funding to train people for mental health in schools. Hopefully, this report will also allow access to funding.

Our school community hubs have attracted interest from Ercall Wood and Telford College. We will be liaising with two other schools/colleges in Wellington area and roll out in new year.

A discussion around further work in primary schools took place - important topics including young carers can be found in primary school.

Enter and View:

CH provided an update on Enter and View. Intelligence and evidence as well as specific requests still steer the enter and view calendar. Dementia themed survey still in place and report will follow on local state of play.

HWT&W attend a meeting involving local authorities, CCG's and SPIC. The fire service has recently joined the group.

Chair overview:

GS read out the chair overview report, which covered Relationship Survey and links to local schools, A & E and Future Fit, Reorganisation, Governance, Finance and looking forward plan.

Reorganisation

Thanked staff and those involved in tender process.

A&E and Future Fit

Consultation still to be signed off by NHSE - Board agreed preferred option would be for consultation after Christmas to facilitate take-up but better sooner rather than later A&E under pressure, will be monitored for winter plan and contingency plan Small team but we attend most meetings. We are working with members of the STP and have close links with the A & E delivery board.

Governance/Finance

There was acknowledgment from all, around the amount of volunteer time the Board have put into the role of Healthwatch. This equated to 2000+ hours, equivalent to full time staff member.

Financial statement:

HWT&W financial statement and report was discussed, Barry Parnaby recommended and Carolyn Henniker seconded report - approved.

Public Board Meeting:

Low turn-out to be addressed through a plan in future
Date of next meeting TBC