

Essential Care Giver (key visitor) Myth-buster

MYTH



“It’s too risky to allow people to come in.”

Feeling anxious is natural. However, given that essential care givers will only be visiting one person and have limited access to the home, the risks will be minimised. They will also have to follow the same robust Infection Prevention and Control (IPC) procedures and testing regimes as staff which further reduces the risk.

FACT-CHECKED

MYTH



“It will take up too much staff time.”

Planning and risk assessing will take extra time, but families should be seen as a resource worth investing in. Family and friends can be a huge asset during an outbreak when staff may need to isolate. By supporting their own relative, they can free up limited staff time to deal with other residents. This could be part of your business continuity plan for outbreaks.

FACT-CHECKED

MYTH



“Only residents who meet strict criteria can have an essential care giver”

No. The guidance states that ALL residents can nominate an essential care giver to help maintain their health and wellbeing. It is not dependent on who they are, how often they can visit, or whether they have certain health conditions.

FACT-CHECKED

MYTH



“It’s only for personal care.”

No. The term ‘essential care giver’ can be misleading, but current guidance is clear that an essential care giver can be simply someone who provides companionship, and all the enormous benefits to wellbeing that this brings.

FACT-CHECKED

MYTH



“Essential care giver visits need to stop if there’s a Covid outbreak.”

Not correct. Although all regular indoor visits have to stop during an outbreak, visiting from essential care givers can continue (unless the essential care giver or resident they are visiting tests positive for Covid, in which case visits must stop).

FACT-CHECKED