

Agenda Item: 06.08



Healthwatch Telford and Wrekin Board Meeting

Date of meeting:

13 February 2017

Title:

Older People and Dementia Report

Author:

David Bell

For Information

Executive Summary:

Round up of activity in these areas

Financial Implications:

None specifically

Equality and Diversity:

None specifically

Public Engagement:

None specifically

Legal Impact:

None specifically

Recommendations:

- Healthwatch Telford and Wrekin board are recommended to note the contents of this report

Is there a need to consider inclusion in the Corporate Risk Register?

No



## Healthwatch Telford & Wrekin

Public Board - Monday 13 February 2017

### Older & Dementia Report

#### Dementia

The Health Education Steering Group on Dementia was held in this quarter in September 2016 and 26 January 2017 in Halesfield. The Dementia Strategy as worked on by the work groups, Healthwatch Shropshire and Shropshire CCG has been published. Copies have been circulated to our Enter & View Committee and will be considered on the 30<sup>th</sup> January as we have agreed that Dementia will be the Enter and View theme to begin 2017 in our visits to Care Homes, hospital wards, A&E etc. We are trying to access the Dementia Strategy for Telford & Wrekin that has been published to. The next Steering Group will be held in March 2017...

The HESG for Dementia is now led by the Alzheimer's Society and members are asked to provide written reports on progress to each meeting. As noted in the last report the key issues for the strategy are;

- Preventing well
- Diagnosing well
- Living well
- Supporting well
- Dying Well

The users & carers Dementia Group - The Dementia Alliance for Shropshire & Telford & Wrekin have merged led by George Rook - a leading living with Dementia activist. As you know Paul Shirley and I have in later 2016 met Karen Breeze who is the Dementia lead nurse at SATH and the hospital is well on the way to the creation of Dementia friendly nursing and relative arrangements but issues do occur.

Through Enter & View we will explore how HWT&W can in 2017 do more around dementia working with providers and carers. We are also likely to hold a HWT&W event on Dementia in May/June 2017 with partners to explore the range of work on Dementia in Telford including from bodies like the Carers Partnership

#### Age

Age UK Shropshire & Telford & Wrekin held its last Board on the 13 December. Autumn is always a busy period with the AGM and Annual Report in October, this year its day conference at Shrewsbury University Centre and its Volunteers lunch at Shrewsbury FC and its staff and Trustees Christmas Party at St Chads. Before Christmas the Wellington Age UK (fourth) furniture shop opened its doors.

The Age UK Board looked at the salary levels of staff and the effect of the minimum wage on Help at Home staff. We looked at the issue of affordability of our services in the light of reductions in Council funding. We looked at registering for VAT. Even bodies like Age UK are aware of and concerned about the STP and Future Fit and the deficit position across the Health economy particularly the Shropshire CCG. A number of Age UK services are funded through the CCG. Age UK STW is also awaiting for news of tenders submitted to Telford & Wrekin Council including for Telford Day Centres etc. As we know Age UK has a service hub at Meeting Point House.

Despite his bug David Bell managed to chair the Age UK Services Committee on the 17 January which discussed a range of issues including Quarter 3 activities and performance, We also monitor Complaints and Safeguarding. All Committees are looking at Equality & Diversity issues - Age UK STW supports the Asian day centre in Telford and key equality events in both areas. The annual afternoon of fun at the Okengates Theatre. The Services Committee looks at new ideas for services and changes or closures of services. It also looks at the geographic spread of services against levels of need.

Another development has been the retirement of three senior trustees and the recruitment of a band of new Trustees to bring energy and ideas to the Board. New members include: a senior regional store manager recently retired from Marks and Spencer, a new Hon Treasurer who has a range of finance experience in business including the airline industry. Another who has been Headmaster of a successful group of secondary schools, another has run his own IT company and one more brings a range of accountancy experience who will guide Help at Home through its transition.

Age UK held a Board & management away day on the 2<sup>nd</sup> February and looked at the pressures and issues facing us and the voluntary sector including a greater demand for services as public services etc. decline, the larger number e.g. attending our day centres with more high end conditions, the pressures on the NHS services including discharge and the pressure on Local Authorities of reducing budgets and lower staff levels which effect referrals.

The Away Day then looked at areas where Age UK STW may develop services including Day Care and looked at issues around CQC registration, the type of provision we could offer and the care for partnership with Care Home providers around new services. We looked at new strategic objectives for Age UK and our business plan for 2017/18. We finished by looking at issues around building community resilience and combating the isolation of many older people. The next Board is on the 14 March but there is an Older Peoples Assembly at Shrewsbury University on the 2 March.

Telford Older Citizens Forum Newsletter has been published on the 22 March there is an open Forum on the 16 May is the Age UK afternoon of entertainment at Oakengates Theatre and on the 19 May is a Wellbeing event. The Newsletter covers the T&WC budget discussions on 24 January, will writing services, gutter clearance, a message from the Chair and help with Computers.