

Agenda Item: 6.3.4



## Healthwatch Telford and Wrekin Board Meeting

Date:

05 October 2015

Title:

**Older People & Dementia**

Author:

David Bell

For Information X

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Executive Summary:

- Engagement
- Volunteers
- Healthwatch England
- Actions from feedback
- Care Quality Commission
- Meetings/Projects

Financial Implications:

None specifically

Equality and Diversity:

None specifically

Public Engagement:

None specifically

Legal Impact:

None specifically

Recommendations:

- Healthwatch Telford and Wrekin board is recommended to note the contents of this report

Is there a need to consider inclusion in the Corporate Risk Register?

No

## Older People

Age UK Shropshire, Telford & Wrekin held their Board on the 8<sup>th</sup> September and are holding their AGM on the 8<sup>th</sup> October. The year started with uncertainty over future funding but the year ends with reasonable good news. The Telford & Wrekin Core contract has been extended to September 2016 and Age UK & Telford CAB etc. won the two-year Telford Information & Advice contract with a potential two further years. HWTW are exploring how we can link to this. Although the Telford CCG contract results (reported previously) were mixed (and results of the Shropshire CCG bids are awaited) this is good news.

The Shropshire Core Contract for administration and Day Centres and the important Help at Home contract which represents a big proportion of overall finance have been secured to 2017/18. Work with the Marches Energy Agency has secured money to bring older peoples cold homes up to modern energy standards and MEA are securing matched funding. EON has also supported benefits work around heating which helped secure £2M for clients. Work is in hand with Hereford & Worcester to secure Marches LEP European funds to help those over 55 years back into work.

Age UK STW has opened a first of two charity furniture shops in Shrewsbury and is a partner in the Telford charity store in the Retail Park. The High Sheriff of Shropshire is supporting Age UK and hospices in his year and is organising a heritage charity tractor run. The new Head of Fundraising joins on the 14 September. Tanners Wines are supporting the Shrewsbury supporters group. A Telford supporters group is planned.

Age UK STW supports 1100 people through its Help at Home service and 1,800 carers and clients with dementia at its Diamond Drop In's. Telephone buddies call 100 lonely older people a week. Age UK also supports the Senior Citizens Forums.

## Dementia

There are two Telford Dementia groups that DB has been attending when he can - the key policy group is the **Health Economy Steering Group for Dementia** which includes the CCG's for Shropshire and Telford, T&W Council, Alzheimer's Society, Public Health, Shropshire Partners in Care, SaTH, Carers Partnership, Community Health and West Midlands Strategic Clinical Network an Senate and others! **The Dementia Providers Forum** is not joint with Shropshire but is for those providing direct services which currently Healthwatch does not. The Providers Forum is very active in showcasing work, projects and initiatives for those with dementia. The last HESGD was on the 18 July and the next will be in Telford on the 30<sup>th</sup> September.

The HESG meeting on 18 July heard that Frances Sutherland would from August be Head of Commissioning for Learning Disability & Children for Telford CCG and would refresh the T&W Dementia strategy. Gaps across both areas would be a future item as would joint working between Telford & Shropshire.

The Roadmap template had been circulated. Future Fit was in the forward plan and Bill Gowan's would attend the next meeting. Community Hospitals & SaTH would be on future agenda's.

Jeremy Roberts, Patient Self- Care Programme manager Shropshire CCG outlined the Patient Education materials to be on the web by September.

Sharon Adams the Quality Improvement Lead for Dementia at NHS England introduced the Regional Dementia Consultation. There was a debate about Dementia diagnosis targets. Help was sought in publicising the survey. An event would be held on 14 October at Walsall Football Club.

The Alzheimer's Society had published a report on the quality of dementia care entitled Aiming Higher - Transforming Lives.

The West Midlands Mental Health Neurological Strategic Network had developed a Dementia Hub on prevalence.

Mary Roberts, Carers lead in Shropshire, will talk at a future meeting as will Public Health. The UK

Dementia Congress will take place on the 3-5 November 2015

<http://caneinfo.org/ukdc-2015/>