

Agenda Item: 06.03.02



## Healthwatch Telford and Wrekin Board Meeting

Date:	2 February 2015
Title:	<b>Older People &amp; Dementia</b>
Author:	David Bell
For Information X	For Decision
Executive Summary:	<ul style="list-style-type: none"><li>• Dementia</li><li>• Older People</li></ul>
Financial Implications:	None specifically
Equality and Diversity:	None specifically
Public Engagement:	None specifically
Legal Impact:	None specifically
Recommendations:	<ul style="list-style-type: none"><li>• Healthwatch Telford and Wrekin board are recommended to note the contents of this report</li></ul>
Is there a need to consider inclusion in the Corporate Risk Register?	No

## **Healthwatch Telford & Wrekin**

**Public Board – Monday 2<sup>nd</sup> February 2015**

### **Older People & Dementia**

#### **Dementia**

The Dementia Economy Steering Group met at the CCG In Halesfield on the 7<sup>th</sup> January & was chaired by Dr Mike Innis due to the indisposition of Dr Jo Leahy. The Economy Group meets alternatively in Shrewsbury & Telford and its main role is to deliver the Dementia Strategies in both areas and form links. Additional areas of interest are reports on the development of the Better Care Fund, Links with the Association of Directors of Adult Services (Local Authorities), the development of the Butterfly Scheme which is active in the Robert Jones & Agnes Hunt hospital and the Community Hospitals, the development of the Dementia Road Map of services (this was of value to GP's and members of SPIC who were providing funding). NHS England wants GP's to sign up to Dementia Enhanced Services. This meeting heard from representatives of Carers in the field of Dementia. The Group seeks to bring together Local Authorities, Medical & Nursing Services, Bodies like Age UK and Alzheimer's etc.

The meeting heard about progress at SaTH Hospitals to raise the number of staff trained in Dementia Awareness and the number of wards working with the Butterfly Scheme. Both at the hospitals and the Care homes the issue was having the capacity to release staff for training. It was agreed that with Winter Pressures it was best to wait to Spring & Summer to launch a new campaign. The Telford Health & Wellbeing Board was seeking an update on the delivery of the Dementia Strategies and initiatives at their next meeting and there was a thrust by the CCG to raise Dementia diagnosis rates.

Carer's representatives stressed the need to respond to the new Care Act and in this context to develop Care Assessments. Workshops were being organised for Carers other issues were around Emergency Response and the availability of Admiral Nurses. Age UK had developed Diamond Drop-In Day Centres and these were going well and a new Drop-In was being opened in Donnington. Age UK operated over 40 voluntary day centres in both areas but the number of early stage Dementia and Frail Elderly was growing and this was a problem for volunteers and Centre managers. A Dementia Action Alliance was being set up in Telford with a Roadshow Bus, action with Pharmacies and advice on Dementia & the DVLA.

The Economy Group has decided to hold a half – day Workshop on the Dementia Action Plan in February. David asked for help in raising dementia awareness & training in Healthwatch. The Telford Dementia Providers Forum is being held at the Council on the 5<sup>th</sup> February.

#### **Older People**

Age UK Shropshire, Telford & Wrekin is facing a difficult year with 77% of its services facing the need to Tender to retain its contracts with both Council's and both CCG's. For this reason a Board away day was held on the 14 January to look at the changing landscape and to balance the need to deliver

services and meet higher demand against the need to tender and improve other income generation as an alternative to the inevitable decline in levels of statutory funding.

Age UK is undertaking a fundamental review of its Day Centre services and looking at the de or re commissioning of up to 8 services in the Telford area. It has commissioned an external funder to build bridges with the 500 largest companies in Shropshire & Telford. It is also working with Solicitors to generate more legacy income and is working generally to increase donations. Another thrust is to bring in expertise from Relate to develop up to eight charity shops to enhance income. Age UK has in the past raised sums through approaches to Grant Giving Trusts and its annual appeals but both for the Lottery & Trusts what used to be a 1:5 chance of success is now 1 in 20. We have visited Age UK Warwick and Cheshire to exchange ideas.

In general, Age UK provides “preventative services” including its Help at Home Service and Living Well services and the value of “prevention” has recently been underlined by a report by the London School of Economics on its services. Age UK STW works closely with the Older Peoples Forums in both areas on campaigns. It has a very successful North Shropshire Supporters Group which runs ladies nights and other successful fundraising events. It held a Ladies sleepover in a brand new Coverage Care home before it opened. It is working to develop similar supporters groups in Shrewsbury & Telford.

National Age UK is running a successful TV advertising campaign to draw attention to the fact that older people are active, fit and useful in our communities for a lot longer. Age UK’s current Appeal is around loneliness and befriending. In Telford one of the most successful projects is around intergenerational work between schools & Academies and Day Centres. Another project works with Telford’s BME community. Older men are hard to involve in activities but the new Walking Football project is growing in success as is our Walking for Health & Walking the Wrekin initiatives.