

Agenda Item: 06.10



Healthwatch Telford and Wrekin Board Meeting

Date of meeting:

13 January 2016

Title:

Volunteer Report

Author:

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For Information

Executive Summary:

A report on volunteers.

Financial Implications:

None

Equality and Diversity:

We draw volunteers from a wide variety of backgrounds.

Public Engagement:

None specifically

Legal Impact:

None specifically

HR Impact:

Volunteers are a necessary element of the HWTW workforce.

Recommendations:

- Healthwatch Telford and Wrekin board are recommended to note the contents of this report

Is there a need to consider inclusion in the Corporate Risk Register?

No

We are currently still recruiting volunteers at events and engagements and are looking to put posters out in March/April in around 140 communal facilities around the borough. The list comprises of GP practices, Dentists, Community Centres, Library's, sports and recreation centres and clubs, as well as main employers in Telford including the large supermarkets.

Our total active volunteers are 49.
Out of these 9 are Directors and 7 are Youth Volunteers.
Leaving 33 volunteers.

We have recruited 10 new volunteers and are in the process of processing these. We have been looking to source DBS checking and will be putting together a new volunteer training program to start mid/end of February.

19 of all volunteers are fully Enter and View trained and 3 are part trained. (Although some have not been active in enter and view visits).

We have 2 Engagement only volunteers.
The remaining of the volunteers require training.

Currently we have volunteer cover for the office of 6 Volunteers including myself.

We have 6 inactive or not currently well volunteers at present.

The new system for recruiting and processing is being put in place, as are the new forms to run in line with our new database system.

New processes are being put in place and lists will be easier to extract from the system, as well as more updating on events and proposed visits to volunteers etc. A proposed summarising email to be sent out to active volunteers fortnightly.

The new engagement calendars are being put together and should give a good insight to the future for volunteers. Planning well in advance.