

Agenda Item: 06.04



## Healthwatch Telford and Wrekin Board Meeting

Date of meeting:	13 January 2016
Title:	Health Report
Author:	Gill Stewart
For Information	
Executive Summary:	Summary of meetings attended at SaTH and T&W Clinical Commissioning Group
Financial Implications:	None specifically
Equality and Diversity:	None specifically
Public Engagement:	None specifically
Legal Impact:	None specifically
HR Impact:	None specifically
Recommendations:	<ul style="list-style-type: none"><li>Healthwatch Telford and Wrekin board are recommended to note the contents of this report</li></ul>
Is there a need to consider inclusion in the Corporate Risk Register?	No

## **Healthwatch Telford & Wrekin**

### **Public Board Meeting- 13th January 2016**

#### **Health and Wellbeing Reports**

##### **Introduction**

Healthwatch has been present at all Telford and Wrekin Clinical Commissioning Group (CCG), Shropshire and Telford Hospital Trust (SaTH) and Telford and Wrekin Council (TWC) board meetings since the last public board in October 2015 the main points of the meetings are outlined here, the full minutes of the meetings are available on the relevant websites, we also hold paper copies in the Healthwatch Telford & Wrekin (TWHW) offices.

##### **CCG Board October-December 15**

**Healthwatch Telford and Wrekin Annual report was presented to the CCG Board there was general positivity around the report and members of the board were interested in the changes that had taken place in the structure of HWTW. The commissioning for wheelchair services had recently discontinued and the CCG would work with other CCG's to develop a service specification**

**SaTH A&E performance continues to be problematic , meetings have been held across the local health economy looking for solutions for dealing with issues within the acute service.**

**There continues to be a large number of patients who do not need acute care or are medically fit for discharge. Local health economies and partners are working to ensure that patients receive the most appropriate care.**

**The CCG is closely monitoring safety and quality at SaTH.**

**From 2016 CCG's will be ranked similarly to Ofsted ratings, the intention is to drive up performance and consistency of CCG's around the government pledge of transparency .**

**There is likely to be further transition regarding the transfer of Primary care services to the CCG from NHS England in this year. Further information to be available in February 2016**

**The primary care strategy has been approved.**

A report on CCG priorities and work programme for 2016/17 titled “, Healthier, Happier, Longer” was presented

The report highlighted the four proposed key programmes.

- Change the dynamic
- Patients at the centre
- Streamlined care-robust pathways
- Support people in a crisis with the right care, right place.

Each programme of work would have a clear project plan discussions had been held with TWC and public health

There continues to be detailed discussion around Future Fit and community fir at the board meetings, with differing views held.

## **Shrewsbury and Telford Hospital (SaTH) Board June-August**

Public attendance at these meetings is sporadic there is usually at least four members of the public as well as HWTW.

Each board begins with a patient story usually presented by the Director of Nursing and Quality. The stories highlight good and poor practice in the trust and give the opportunity for the members of the board to interact with the public.

A&E 4 Hour Access Standard -Demand above plan – Emergency Department attendances – During the last 2 months remained in high escalation , an increase in attendances of 8.2% higher than same period last year. The cubicle capacity at PRH has been increased however the issue around medically fit for transfer continues, within this group are the patients who are delayed transfers of care , this occurs when the patient is ready to depart from acute or non-acute care and is still occupying a bed. The national target for DTOC is 3.5% SaTH is well above this target at 8% of the total bed base being unavailable due to delays outside the trust. The COO is working with partners in an effort to reduce theses numbers.

The trust continues to report a deficit forecast of £17.8m at end of year.

The trust has been questioned by the public attending meetings several times about the about the Outline Business Case for the closure of one of the A&E departments as urgent care delivery is becoming more problematic. HWTW have been involved in the discussions around patient and public involvement with CEO and will report on progress over the next few months

A new Transformation Director has been appointed for the Future Fit programme Debbie Vogler

Debbie joins the programme on a two- year secondment from her current role as Director of Business and Enterprise at SaTH. She will be based in William Farr House and will report to Brigid Stacey (Acting Accountable Officer for Shropshire Clinical Commissioning Group) and David Evans (Chief Officer, Telford & Wrekin Clinical Commissioning Group) who are the Joint Senior Responsible Owners (SROs) for the NHS Future Fit Programme.

Gill Stewart