

Healthwatch Telford & Wrekin

Public Board – 13 April 2015

Closer Working and a Possible New Project with the T&W CCG Roundtable

Introduction

A meeting with Christine Choudhary (Chair of the Round Table), Dr Mike Innes (Clinical Commissioning Group) and Gill Stewart, Kate Ballinger and David Bell (HWTW) was held at Meeting Point House on the 26 March 2015. The meeting considered closer working, the priorities and linkages between each organisation and a possible new longer term project on Medical records

Priorities

Roundtable Priority	The Issues	HWT&W
Future Fit	Major issue post-election for A&E, Acute & Primary Care	<ul style="list-style-type: none"> • Member Programme Board • Attended shortlisting of options • Supports some work streams • Project on Protected Groups
Better Care Fund	Postponed meetings	<ul style="list-style-type: none"> • Member Programme Board
A&E Attendance	Reducing pressure on A&E	<ul style="list-style-type: none"> • A&E Survey
Influencing the CCG Board	Making our voice heard and count	<ul style="list-style-type: none"> • Gill Stewart attends CCG board • Joint Chairs meet Dr Mike Innes & board members
Developing GP PPG Groups	History of lack of Telford patient reps in Future Fit forums. Currently 10 GP Groups active	<ul style="list-style-type: none"> • Support development • Own community engagement activity
Reducing waste	Missed GP appointments	<ul style="list-style-type: none"> • Concern at high no. patients per GP in Telford
Teenage Pregnancy	CCG concern	<ul style="list-style-type: none"> • Sexual health project • Youth Network
Bed Blocking	Issue of admissions & discharge	<ul style="list-style-type: none"> • CQC inspection of SaTH etc.
Mental Health	Growing national priority	<ul style="list-style-type: none"> • Castle Lodge • Redwood Chorus Group • CAMHS

Agreed Joint Workplan

Quarterly Joint Meetings	Link to existing meeting with CCG
Clarify Role of HWT&W rep on Roundtable Board	Information Sharing Agreement
Report for Roundtable Board on Role & work of HWT&W	Reflect on H&W Board & CCG priorities
Joint areas of work	Pool volunteers
Medical Records Project	Longer term & at cost

Medical Records Project

- Current national debate on medical records & way forward
- Links to Future Fit, Better Care, A&E, GP's, Shropdoc.
- GP records most comprehensive & have legal status
- Gaps of information e.g. from hospitals
- Wide variety of medical & other record systems including DWP
- Need steer on way forward from community
- Confidentiality, opt –outs, Protected Groups