Date & Time of

Observation

Care Home

Area observed

Care Home

Observation record

No. of residents in

Obser	vation	observation ar				vation area	a Observer			
06/01/17	12:40.	hont	MOON	ien. N	000010	ccer	IHT I		-	
Place a tally ma	ark for every int	eraction			Loin	incre.				
General Care Domain A			Po	sitive		9	Passive			D.
Resident centredness		lin			-					Poor
Appropriate R	lest and Sleep	<u> </u>	- 1141-							
Food & fluids		H	111		Awn	1				
Supporting the may be disorie	e resident who entated	11	-41		3	l.				
Mental distress physical pain	s and /or									
Supporting co									-	
Supporting the resident may n	e small extras a leed									
Resident/ Visitor Engagement Domain B			Pos	itive			Passive Poor			
Demonstrating respect	dignity and	IH	li .		_					
Communication	า	iHT	W W							
Anticipating ca	re needs		K(II							
Resident empo	werment									1
Supporting anxi	iety or distress	11								
Responding to the small things utside the normal role					1					
Participation in	care									
esident safety a	nd Infection pre	vention a	and control	– from the r	esident's	noren e eti:				
Resident hand hygiene Correct dis of clinical		lisposal	Timely	cleaning of s and litter	Correct	t disposal laundry	Discrete of res	e disposal sidents	Correct use of gloves	
+ve Poo	r +ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor
			1				13×11			FOOT
Correct use of Bed rails Safe foot		twear	ear Tidy bed space/ sitting area		conti	continence		Disposal of medical equipment		Totals
+ve Poor	+ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor
									100	. 501

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No. of interactions observed per grade (this will assist in identifying areas to celebrate or develop)

General Care Domain A	Positive	Passive	Poor	Total No. of observations in this category
Resident centredness	9			0
Appropriate rest and sleep	·			9
Food & fluids	8			
Supporting the resident who may be disorientated	2	ı		3
Mental distress and/or physical pain				3
Supporting continence				
Supporting the small extras a resident may need				

Resident/ Visitor Engagement Domain B	Positive	Passive	Poor	Total No. of observations in this category
Demonstrating dignity and respect	7			7
Communication	. 10			,
Anticipating care needs	10			10
Resident empowerment	į			
Supporting anxiety and distress	2			2
Responding to the small things outside normal role		l		l
Participation in care				

Resident safety and Infection prevention and control -from the resident's perspective

Resident hand hygiene		Correct disposal of clinical waste		Timely cleaning of spillages and litter		Correct disposal of dirty laundry		Discrete disposal of residents laundry		Correct use of gloves		
+ve	Poor	+ve	Poor	÷ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor	
Correct use of bed rails Safe footwear		space/sitting		conti	Disposal of continence equipment		Disposal of medical equipment in resident areas		tals	Total No. of observations in this category		
+ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor	+ve	Poor	
										1	_	i.

Name of Manager/Staff member who received feedback immediately after the observation and immediate actions